

## Terms and Conditions Chambres d'Hotes Manoir Theursot

Under French law, only the French text of our General Terms and Conditions is valid. What follows is a translation.

### Art 1 - application

The general conditions apply to every stay at our bed and breakfast, unless otherwise agreed in writing and signed by the owners A. of Marrewijk or L. v / d Knaap.

### Art 2 - stay

The stay in our bed and breakfast is only for tourist reasons, with limited duration. The customer has in no case right to invoke his stay permanent.

### Art 3 - reservation

The reservation is valid only when the guest has paid the deposit, which advance payment is 50% of the nights (breakfast included), with a minimum of one night per room booked.

### Art 4 - balance

The remaining amount must reach us no later than 30 days before the beginning of the stay. For stays booked at short notice, the balance will be paid on arrival. Meals and beverages are settled the morning of departure.

### Art 5 - cancellation by the customer

Any cancellation must be announced in writing or by email. The following fees are charged:

- a) in case of cancellation up to 90 days before the beginning of the stay: 50% of the deposit will be refunded, our bank charges are deducted from this amount;
- b) if canceled between 90 and 31 days before the beginning of the stay: the 50% deposit is non-refundable, the balance is canceled;
- c) in case of cancellation less than 30 days before the beginning of the stay: the full amount will be charged;
- d) if the guest upon arrival decide to shorten the stay, the full booked stay will be charged.

### Art 6 - Cancellation by the owners

In case the owners are forced to cancel the stay, the guest will be notified immediately in writing or by email . The guest receives previously paid amounts back immediately.

### Art 7 - arrival

In case a late arrival (after 19:00), the guest must contact the owner. If it is a short residence, and the guest is not arrived before 19:00, the agreement is considered as a non-closed. The owner can rent the room to somebody else. The deposit is not refundable in this case.

### Art 8 - taxes

The sojourn tax, if applicable, (taxe de séjour) is a local tax, which the guest pays to the owner, the owner pays the taxes to the tax collector.

### Art 9 - use of the guest rooms in and around the house

The guest is deemed to behave quietly, and use the equipment, buildings and furniture only for what they are for. The guest leaves the rooms in good condition at departure.

### Art 10 - capacity

The agreement is always concluded for an exact number of people. If the number of guests exceeds agreed and no other rooms are available, the owner may refuse the access to the additional guests. This refusal may in no case be understood as a modification or cancellation of the contract drawn up by the owner.

### Art 11 - pets

Pets are only in consultation with the owner (prior to stay) allowed on the rooms in the building or on the grounds of our chambre d'hôtes. The refusal of pets can in no way be understood as a modification or cancellation of the contract drawn up by the owner.

### Art 12 - no smoking

The whole house and in our guest rooms are non-smoking. In consultation with the owner may be smoked on the terrace, provided that this does not disturb the other guests.